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FEDERAL BUREAU OF INVESTIGATION

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Date of transcription 09/12/2001

RE: LEAD CONTROL NUMBERS: DL267 AND CE66

[redacted]
[redacted] was interviewed at his place of employment, AMERICAN AIRLINES (AA) SOUTHEASTERN RESERVATIONS OFFICE, 500 Gregson Drive, Cary, North Carolina, [redacted] [redacted] was advised of the official identity of the interviewing agent and the nature of the interview. He then provided the following information:

On September 11, 2001, [redacted] duty at the Information Center when he received a report of an emergency telephone call which was being handled by a representative in the International Department.

[redacted] was informed the call concerned a hijacking and went to the station of VANESSA MINTER whom he replaced on the telephone call. When [redacted] began listening to the call, Operations Specialist NYDIA GONZALEZ was already on the line. GONZALEZ was handling the dialogue with the individual who placed the call and [redacted] simply listened.

[redacted] the individual who placed the call was a Flight Attendant named BETTY. BETTY further identified herself as being Flight Attendant Number 3 on AA Flight 11. Flight Attendant Number 3 was the AA designation for the attendant who serviced the coach section of the plane and was typically stationed in the rear of the aircraft. BETTY (LAST NAME UNKNOWN) (LNU) was questioned as to whether there were any injuries. BETTY stated the individual who was seated in 9B, further described as [redacted] appeared to be dead. Flight Attendant Number 1 was stabbed and in serious condition. Flight Attendant Number 1 had been placed on oxygen. Flight Attendant Number 5 had also been stabbed, but was not described as being in serious condition. [redacted] explained that Flight Attendant Number 1 is the Head Flight Attendant and typically services the First Class area of the plane. Flight Attendant Number 5 could be responsible for working anywhere on the cabin.

ALL INFORMATION CONTAINED
HEREIN IS UNCLASSIFIED
DATE 01-26-2007 BY 60324 AUC/BAW/CPB/YMW

Investigation on 09/12/2001 at Cary, North Carolina

File # 265D-NY-280350-CE

Date dictated 09/12/2001

by SA [redacted] :egp

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REQ. #95-19

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Continuation of FD-302 of [REDACTED], On 09/12/2001, Page 2

[REDACTED] listened as BETTY relayed that a passenger who was seated in 10B was currently in the cockpit. This passenger's name was provided and phonetically reported as SAMIR AL ASAQUAMI.

BETTY informed the First Class passengers had been moved to the coach section but did not specify if this was done by the flight crew or the hijackers. It appeared [REDACTED] that BETTY (LNU) was getting her information from another individual and relaying it to the Reservations Office.

BETTY began explaining that the plane was rapidly descending and that they were going down fast. Thereafter, the phone call was disconnected. [REDACTED] looked at the clock which indicated the time was approximately 8:43 A.M.

Throughout the conversation, Flight Attendant BETTY (LNU) provided no indication of where the aircraft was headed or the purpose of the hijacking attempt.

[REDACTED] estimated he listened to approximately ten minutes of a conversation which was reported to be in excess of twenty (20) minutes in length.

[REDACTED] overheard no reference to the total number of flight attendants, the total number of hijackers, or how soon the event occurred after takeoff.

[REDACTED] had no indication as to what was used to stab the flight attendants.

REQ. #35-13

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